

**EMBASSY OF THE REPUBLIC OF KENYA IN TURKEY**

**CUSTOMER FEEDBACK**

**Thank you for giving us the opportunity to serve you better. Please take a few moments to complete this satisfaction survey.**

**Customer Satisfaction Survey**

1. **Overall, how satisfied were you with the service?**

Very Satisfied Satisfied Neutral Unsatisfied Very Unsatisfied N/A

1. **Would you recommend our service to colleagues or contacts within your industry?**

Definitely Probably Not Sure Probably Not Definitely Not

1. **The customer service representative was courteous.**

 Strongly disagree Somewhat disagree  Neutral Somewhat agree Strongly agree

1. **If you would like to share any additional comments or experiences about our service please enter them below.**

**Thank you for your feedback. We sincerely appreciate your honest opinion and will take your input into consideration while providing better services in the future.**